



Good Health & Well-Being and Business, Environment and Social impact

Innovations and Assistance in the Wake of COVID-19

During the spread of COVID-19, medical professionals who have been at the frontline against the pandemic are at an increased risk of COVID-19 transmission. Realizing the safety of medical personnel in taking care of patients, SCG and SCG Foundation have collaborated with medical specialists, using SCG's innovations and technologies to develop a wide range of innovations against COVID-19 and have provided financial support and equipment to reduce transmission risks and protect the medical personnel in every step from screening patients to testing and treatment for the virus.

All SCG's business units by pooling their resources and working speedily, have been able to drive over 31 COVID-19 innovations. Examples include modular screening and swab unit, mobile isolation unit, patient isolation capsule, negative pressure SWAB cabinet, mobile clinic, tele-monitoring, dent guard, modular bathroom, food and medicine delivery robot, soluble laundry bag, cardboard bed, etc. SCG has also connected with 230 networks in the government, business, and civil society sectors to help support and deliver the assistance and supplies to 979 hospitals and facilities across Thailand.



Business benefit KPI

1. Employee Development

- 31 applications/ innovations developed by employees for the COVID-19 pandemic
- 700 Employees involved in developing applications/innovations

2. Improve stakeholders' relations

- 979 hospitals and local public health units and 230 networks participated in applications/ innovations/ projects)

3. Uplift overall brand reputation

- Increase company PR value by 274.4 Million Baht

4. SCG's Employee and Sub-contractor well-being

- Zero fatality from COVID-19 Pandemic

Social/ Environmental Benefit KPIs

1. Increase safety among frontline medical staffs nationwide

- 979 hospitals and facilities across Thailand participated in applications/ innovations/ projects)
- 500 village health volunteers received VHV kits

2. Enhance multi-sectoral collaboration

- 230 networks collaborated

Mitigating the Impacts of COVID-19 on Financial Hardship and Income Loss

Despite the economic slowdown amid the COVID-19 pandemic, SCG has strived to advance professional skills of technicians through the “Good Builders Have More Customers” project, offering a training program for builders and home improvement technicians. The hybrid training programs consisting of online lectures and on-site practical training aims to assist those returning to hometown or losing income, and to advance the skills and knowledge of construction technicians to provide new job opportunities for unemployed people.



Business benefit KPI

1. Improve stakeholders' relations

- 102 local contractors have been listed to be contractors of SCG

Social/ Environmental Benefit KPIs

1. Increase number of people joined in career development projects

- 1,071 participants attended the online session, and 144 underwent the practical training and received a certificate

'Transport Safety' through Smart Driver Program

Road accidents cause detrimental effects to the victims, society and economic value while logistics operations are part of SCG's businesses, SCG is committed on transport safety to reduce the number of road accidents. A series of driver training programs, therefore, have been consecutively provided to SCG's transport drivers in order to make them be gentlemen behind the wheel. This approach not only makes driving less dangerous for everyone on the road, but also enhances the road safety to communities where SCG has the operations, as well as assisting SCG in expanding these best practices to organizations outside SCG.



Collaboration with All Sectors for Road Safety

Logistics Command Center (LCC) controls and manages the safety for truck that also extended to the school bus group in which the system to prevent children getting stuck in the school bus is established under the Smile Kid School Bus project. With cooperation from the Ministry of Interior, Ministry of Education, Provincial Governors, and Provincial Office across the country, all schools affiliated with the private sector and the public sector have access to this program, including the expansion to the emergency ambulance group with cooperation from the Ministry of Public Health and National Institute for Emergency Medicine who signed a Memorandum of Understanding (MOU) on the development of Ambulance Safety Solution.

Business benefit KPI

1. Improve stakeholders' relations

- 1,133 companies participated in programs that enhance transport safety such as Life Saving Rules, Skills Development School, Installation of In-cap camera, Application KubDee
- 81 government agencies and private sectors involve in SCG's transport safety programs

2. SCG's Employee and Sub-contractor well-being

- Fatality from Transportation Accident decreased 25%

Social/ Environmental Benefit KPIs

1. Increase of skilled drivers in society

- 115,136 drivers passed driving programs of SCG's Skills Development School
- 5,100 ambulance and emergency vehicle drivers attended the training programs, resulting in ambulance accident statistics has dramatically decreased over 73% in 2020 as compared with 2014